

MOUNTAIN PARK HOA URGENT SCENARIOS GUIDE



Urgent Scenarios	Who to Call for Help	Reason
MOUNTAIN PARK HOA		
Tree Fell on Common Property	landscapestewardship@mtparkhoa.com	MPHOA is responsible for Common Property
Tree Blocking MPHOA Trail	landscapestewardship@mtparkhoa.com	MPHOA is responsible for Common Property
Unsafe Trail Conditions	landscapestewardship@mtparkhoa.com	MPHOA is responsible for Common Property
HOMEOWNER		
Private Property Tree Fell on Private Property	Emergency Tree Service Provider/Insurance Carrier	MPHOA is not responsible for private property
Common Property Tree Fell on Private Property	Emergency Tree Service Provider/Insurance Carrier	https://dfr.oregon.gov/insure/home/storm/Pages/index.aspx
Storm Damage	Emergency Tree Service Provider/Insurance Carrier	
Flooding	Emergency Service Provider/Insurance Carrier	
Natural Disasters	Emergency Service Provider/Insurance Carrier	
Missed Garbage and/or Recycling Pick-Up	Republic Services - 503.636.3011	
Missed Yard Debris Pick-Up	yarddebris@mtparkhoa.com	Resident must notify MPHOA. MPHOA provides yard waste bins but Republic Services collects the bins weekly
Gas Leak	NW Natural - 800.882.3377	
Power Loss	PGE - 503.464.7777	
Chemical Leak	911 Emergency Services	
Medical Emergency	911 Emergency Services	
CITY OF LAKE OSWEGO		
Down Road Signs	503.635.0280	Public Works Department is responsible for maintaining roads
Sewers	503.635.0280	Public Works Department is responsible for maintaining sewers
Snow/Ice	503.635.0280	Public Works Department is responsible for maintaining roads
Clogged Storm Grate	503.635.0280	Public Works Department is responsible for maintaining roads
Malfunctioning Street Light	503.635.0280	Public Works Department is responsible for maintaining roads
Tree Fell on Road	503.635.0280	Public Works Department is responsible for maintaining roads
Unsafe Road Conditions /Potholes	503.635.0280	Public Works Department is responsible for maintaining roads
Unsafe Road Conditions/Snow & Ice	503.635.0280	Public Works Department is responsible for maintaining roads
Broken Benches/Lampposts	503.635.0280	Public Works Department is responsible
Water Leak	503.635.0265	Public Works Department is responsible for city water pipes
Water Leak (After Hours)	503.635.0238	Public Works Department is responsible for city water pipes
PUBLIC SAFETY		
Street Parking Issues	Lake Oswego Non-Emergency: 503.635.0238	Parking rules are enforced by the City
Off-Leash Dogs	Lake Oswego Non-Emergency: 503.635.0238	
Wildlife	Lake Oswego Non-Emergency: 503.635.0238	
Wildlife - Aggressive	911	
Down Power Line	911	
Criminal Activity	911	
Fire	911	