

MOUNTAIN PARK HOA CLUBHOUSE: COVID-19 FREQUENTLY ASKED QUESTIONS



What is currently available at the Clubhouse?

Outdoor fitness classes, spin bikes, the weight room, and tennis courts are currently all available by reservation.

What is currently closed?

The pools, sport court, social rooms, game room, locker rooms, steam rooms, and saunas are closed until further notice due to government regulations.

When will the pool and sport court open?

The pool and sport court will not open until Clackamas County is cleared to enter Phase II and it is determined by the Board of Directors that the HOA can adequately operate the pool area.

How do I access the Clubhouse to use the available amenities?

The Clubhouse is accessible by reservation only. You can reserve a space in class, the weight room, with a spin bike, or the tennis courts by visiting www.mtparkhoa.com/clubhouse-registration. Your member clubcard is required to access the online reservation system.

How do I make a reservation online?

Please visit www.mtparkhoa.com/clubhouse-registration and click on the “Reserve” button below the picture of what you’d like to reserve. You will then login by using the number listed below the barcode on your club card. That number is both the username and password. Once logged in, it will let you change that information. Next, simply follow the prompts to make a reservation.

I have lost my clubcard. What do I do?

If you cannot locate your clubcard, please send an email to service@mtparkhoa.com and they will assist you.

Are face masks required at the Clubhouse?

Yes. Face masks are required within the Clubhouse at all times, including while you are working out indoors. Face masks are not required to be worn during outdoor fitness classes but participants must stay 6’ apart at all times.

How does the HOA determine what amenities are open and available?

The decisions made by the Board of Directors and Clubhouse staff are based on government regulations set forth by the Governor of Oregon and Clackamas County. For more information on the mandates being enforced, please visit <https://govstatus.egov.com/or-covid-19/> and <https://www.clackamas.us/coronavirus>.

Are the trails and parks open?

Yes. The 8 miles of trails and multiple parks are open and available for use. However, playgrounds are still closed.

Are face masks required while using the trails and parks?

Face masks are required during use of the trails and parks if you cannot maintain at least 6’ of distance between yourself and other users.

How do I find the most current information regarding COVID-19 and the Mountain Park HOA?

Updates are posted on our website at www.mtparkhoa.com. You can also like us on Facebook or follow us on Instagram (@MtparkHOA).