

## **Welcome to KidZone Express**

The KidZone Express is a drop-in child care facility for residents and guests to use. We provide a safe and happy environment for your children where active and creative play is encouraged.

### **General Information**

**Ages:** 12 months through 9 years of ages

#### **Fee per Hour:**

Residents - \$2.00 for 1<sup>st</sup> Child per hour & \$1.25 for 2<sup>nd</sup> Child per hour *(same family)*

Guests - \$3 for the 1<sup>st</sup> Child per hour & \$2 for 2<sup>nd</sup> Child per hour *(same family)*

*\*Charged in 15 minute units, All units charged in \$.25 increments.*

#### **Fee per Month:**

Residents - \$40 for 1<sup>st</sup> Child per month and \$20 for 2<sup>nd</sup> Child *(same family)*

Guests - \$50 for the first child and \$25 for 2<sup>nd</sup> Child *(same family)*

**Hours of service:** Monday - Thursday 8:30am-Noon & 5:00-7:30pm  
Fridays 8:30am-Noon & 4:30-6:45pm

### **Policies and Rules**

- The KidZone Express is a drop-in child care facility for children ages 12 months – 9 years. Visits are limited to 1.5 hours maximum.
- KidZone Express will allow a maximum ratio of 1:8 staff to children ratio and may change ratio as seen fit based on situations.
- Upon each visit to the KidZone Express, each child must be signed in and out at the counter with parent's name, child's name, time and parent's location in the Clubhouse.
- Unless prior arrangements have been made, children will not be allowed to leave with anyone other than the parent or guardian who signed them in.
- No outside food or beverages (besides water in a shatter proof container) are allowed.
- Child(ren) must follow the direction and instruction of personnel. Behavioral problems, such as biting, fighting or other incidents that require discipline and compromise the safety of other children may result in suspension of KidZone Express privileges for a defined period. Appropriate action will be determined on a case-by-case basis.

*\*Please note that no refunds will be given in behavioral situations.\**

- Ensure that diapered children are dry and clean before bringing them to the KidZone Express. If a child needs to be changed, personnel will request front desk to locate parent for assistance.
- Parents/guardians need to stay on the premises while their child(ren) is in the KidZone Express. If a User violates this rule, they will be referred to the Clubhouse Committee for review and possible sanction.
- If a child is upset or uncomfortable for a period of 20 minutes or longer, personnel will request front desk to locate parent for assistance.
- Prompt return by the parent will help keep the KidZone Express environment positive.
- A charge of \$1 per minute will be charged for each child not picked up by closing time, or that exceed the 1.5 hour time limit. Late Pick-Up charges apply to both hourly and unlimited monthly users.
- For health and safety of children, families, personnel and the community, the KidZone Express cannot accept children who have a fever, heavy cough, runny nose or other contagious ailments. Children must be illness free for at least 24 hours prior to attending.

If you have any questions, please contact Jessica Spencer, KidZone Coordinator at [jessica@mtparkhoa.com](mailto:jessica@mtparkhoa.com)