

MPHOA HOMEOWNER PORTAL

MY ITEMS



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My Items is where you will find all of your communication with the HOA. It is the “Inbox” of your portal. When the directory on the left has a red circle, that means you’ve got mail!

My Items Submit a Request

Welcome to your My Items page! This page allows you to follow activity on requests submitted through the *Submit a Request* page and any open tickets, which we refer to as "Action Items." Action Items displayed here include all activity for your property or properties over the last 30 days. This can include any resolved or voided activity.

Click on the drop down arrow next to each Action item displayed to see any messages sent to you and recent activity related to that item. Click "Reply" to send a message about your item.

From	Subject	Message	Date
MPHOA Staff	Broadcast Email Message - Owner Response	Thank you for contacting us... how can we help you	Date & Time

FAQs

Do I have to check the portal to get my messages?

No. Any email messages sent to your portal will also be sent to the email address you have listed in your contact information. This feature makes it hard to miss out on any news or responses from the HOA.

Will “My Items” display anything besides my messages?

Yes! Not only will you be able to see your personal messages with the HOA, “My Items” will also show you your activity history. Your activity history will include submitted requests and a record of your completed payments.